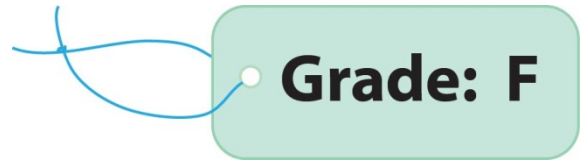


Electronics Retailers Recycling Report Card for: **hgregg**



hgregg has no real recycling programs except for smart phones.

Grading Criteria	Max Points	Points Earned	Comments
1. ELECTRONICS RECYCLING PROGRAM			
1.1. Does the retailer have an ongoing year-round program to take back and <u>recycle</u> electronic products from consumers? (as opposed to occasional events or a trade in program)	1	0	They have no real recycling program. They have a trade in/recycling program for smart phones only. In the past they have done collection events.
1.2. Do they take back for recycling all the same product categories that they sell?	3	1	No, they only accept smart phones, but they sell a whole range of products.
1.3. Do they offer physical collection sites (in stores or other locations) where they collect all of the large electronic items (categories other than phones and tablets) that they sell?	5	3	They do collect the phones at their stores (if you registered online first).
1.4. Do they have collection sites for e-waste recycling in every state they sell into?	5	1	Yes, but they are only collecting phones.
1.5. Is recycling free at the time of drop off?	3	1	Yes but only for smart phones
1.6. Secret programs - Is the recycling program a secret? No info on websites or in stores? This earns a deduction.	-10		
Total this section	17	6	
TRANSPARENCY on volumes			
2. TRANSPARENCY. Does the retailer publicly report on their takeback program every year, on their website, including:			
2.1. Total volume of equipment collected?	1	0	No information on how much they have collected.
2.2. How much equipment was refurbished and reused? (This can include trade in programs.)	1	0	No information
2.3. How much equipment was recycled?	1	0	No information
2.4. How much ink and toner was recycled (if they sell printers)	1	0	No information
2.5. Total volume collected as a percentage of the total volume the retailer sold.	5	0	No information
2.6. Breakdown of specific materials ultimately recovered during recycling, including critical minerals, if any	1	0	No information
Total this section	10 pts	0	
3. HOW MUCH IS COMING BACK?			
3.1. How much total electronic equipment did the retailer take back in 2012 in the U.S. for recycling and reuse?	5	0	No info provided
3.2. How much equipment was refurbished and	4	0	No info provided

Grading Criteria	Max Points	Points Earned	Comments
reused?			
3.3. How much equipment was recycled?	4	0	No info provided
3.4. How much toner and ink recycled (if they sell toner/ink)?	4	0	No info provided
Total this section	17 pts	0	No info provided
RESPONSIBLE RECYCLING			
4. Responsible Recycling We want to be sure that reuse and recycling is done responsibly, and that toxic e-waste isn't sent to developing companies where it can cause harm.		0	
4.1. Public Export Policy. Does retailer have a formal public policy (on website) for their recycling and trade-in programs that says that:			
4.1.1. All products or parts must be tested and found to be fully functional before being exported from the U.S. to developing countries	3	0	No visible policy
4.1.2. All hazardous materials ⁱ and components generated by downstream refurbishers and recyclers must be kept in developed countries throughout final disposition			
4.2. Transparency. Does company publicly disclose all their recycling and reuse vendors for their recycling and trade in programs?	3	0	They do not name their recycling vendor for cell phone recycling.
4.3. E-Steward Certification. 4.3.1. Are all of the company's recycling and reuse vendors handling electronics returned in the U.S. certified to the highest voluntary standard in the industry, the <i>e-Stewards Standard for Responsible Recycling and Reuse of Electronic Equipment</i> [®]	Max 10	0	Their website states that "hhgregg works with a dedicated end of life service partner that is both BAN and RIOS certified." We assume this actually means e-stewards and R2 certified, but because they don't name their vendor, we can't verify this information.
4.3.2. Future certification. If the answer to 4.3.1 above is "no," has the company signed a pledge that by [future date], all of their takeback and trade-in programs in the U.S. will work <u>only</u> with reuse and recycling vendors who are certified e-Stewards? All electronics returned in the U.S. will go only to certified e-Stewards for reuse, repair, or recycling.			
Total this section	16	0	
TOTAL	60	6	
Link to information on retailer website: http://hhgregg.cebuyback.com/?q=start&dev_type_id=2			

For an explanation of why each question is important, see our "[Criteria for Grading.](#)"

Grading Scale



A = 46-60
B = 31-45
C = 21-30
D = 11-20
F = 0 to 10

ⁱ Hazardous materials as defined under International Law, established by the [Basel Convention](#), not the very narrow definition that the US EPA uses.